

Great Expectations: Maximizing Efficiency and Value in Collection Management and Discovery

E-Resource Management at Miami University

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E-Resources & Serials Librarian

Challenges



Time Management

ILS Serials
Order Records

ILS ERM
Resource &
Contact Records

A to Z List

Vendor Online
Subscription
Manager

Communication - Library Staff



Communication - Library Staff



Communication - Patrons

Resource
Outages

Scheduled
Maintenance

Open
Access

Registration
Required

A to Z List

Public Catalog



Solutions



Time Management

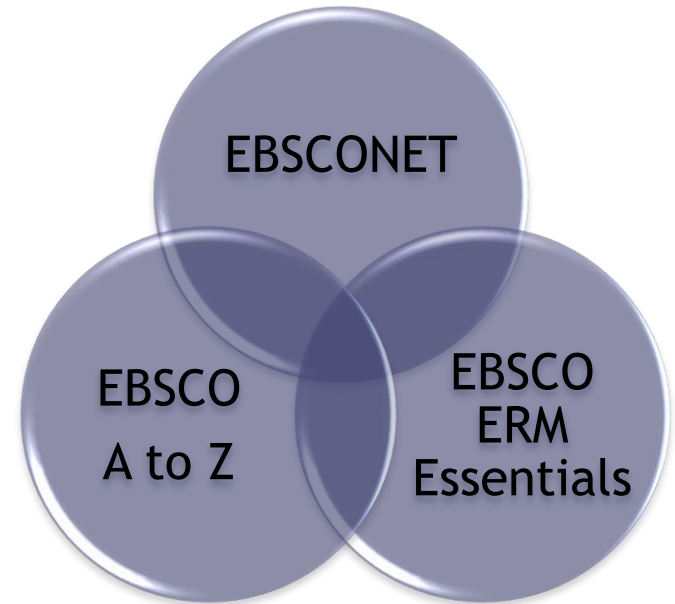
Do more with less

ILS Serials
Order Records

ILS ERM
Resource &
Contact Records

A to Z List

Vendor
Online
Subscription
Manager



Transition Timeline

- Spring 2010: Migrate/clean up A to Z
- Summer 2010: Begin clean up/transfer of subscription orders
- Summer 2010: Begin populating ERM with administrative information
 - Choose core fields to transfer

Access

Details - Mozilla Firefox
http://erm.ebsconet.com/Collection.mvc/Details?eId=97&eTypeId=2&withNavigation=True

Subscription Management | A-to-Z | Log Off Jennifer Bazeley
Selected A-to-Z Account MIAMI UNIV LIB (12098)

EBSCO
NET ERM Essentials™

My Collection | Upload | Reminders | Tasks | Options | Reports
Vendors/Providers | Databases/Packages | Titles | Orders | Title Wizard

My Collection: Vendors/Providers > Collection Details [? Help](#)

Collection Details: Vendor/Provider

[Prev](#) | [Next](#) [Display View](#) | [Edit View](#)

Vendor/Provider Details

American Society of Mechanical Engineers (ASME) [View/Edit A-to-Z Attributes](#)

[Access](#) | [Administration](#) | [Contacts](#) | [Associated Packages](#) | [Reminders \(1\)](#) | [Tasks \(0\)](#)

Access

Access Credentials	
Access Notes	Society account number: xxx; Scitation Account Number: xxx; SLSC acct. no.: xxx
Platform	Scitation
Proxy Configuration	Proxy Information: Title American Society of Mechanical Engineers URL http://www.asme.org/pubs/journals/ DJ asme.org
Authentication Status	
Proxy Activation Decision	Yes
Proxy Activation Status	Completed
Link Resolver Status	
Other Knowledge Base Status	
Display to Public Status	

Administration

The screenshot shows a Mozilla Firefox browser window displaying the 'Collection Details: Vendor/Provider' page for the American Society of Mechanical Engineers (ASME). The browser's address bar shows the URL: <http://erm.ebsconet.com/Collection.mvc/Details?eId=97&eTypeId=2&withNavigation=True>. The page title is 'Collection Details: Vendor/Provider'. The main content area is titled 'Vendor/Provider Details' and displays 'American Society of Mechanical Engineers (ASME)'. Below this, there are navigation tabs for 'Access', 'Administration', 'Contacts', 'Associated Packages', 'Reminders (1)', and 'Tasks (0)'. The 'Administration' tab is selected, showing a list of administrative settings and their values:

Admin Site URL	http://librarians.scitation.org
Admin Site Credentials	Username: xxx Password: xxx
Interface Customization	Status
Branding Activation Status	
Logout URL Status	
Languages Activated	
OpenURL Status	Completed
Linking Note	
Maintenance Window	
Software Requirements	
MARC Records Available	
Usage Statistics Available	Yes Note: COUNTER compliant
Statistics Standards Compliance	
Usage Statistics Delivery	
Usage Statistics Format	
Usage Statistics Frequency	
Usage Statistics URL	http://www.scitationreports.org/Usage.aspx
Usage Credentials	
Usage Statistics Instructions	
Usage Statistics Addressee	

The browser's status bar at the bottom shows the same URL as the address bar.

Contacts

Details - Mozilla Firefox
http://erm.ebsconet.com/Collection.mvc/Details?eId=97&eTypeId=2&withNavigation=True#

Subscription Management | A-to-Z | Log Off Jennifer Bazeley
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My Collection | Upload | Reminders | Tasks | Options | Reports
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My Collection > Vendors/Providers > Collection Details [? Help](#)

Collection Details: Vendor/Provider

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Vendor/Provider Details

American Society of Mechanical Engineers (ASME) [View/Edit A-to-Z Attributes](#)

[Access](#) | [Administration](#) | **[Contacts](#)** | [Associated Packages](#) | [Reminders \(1\)](#) | [Tasks \(0\)](#)

Contacts

Technical Contact	<i>Email:</i> help@scitation.org <i>Phone:</i> 1-800-874-6383
Sales Contact	<i>Email:</i> infocentral@asme.org
Systems Contact	Other1 Other2 Other3 Other4

Transition Timeline

- Nov/Dec 2010: Transfer subscriptions
 - EBSCONET populates ERM order/license info
- Jan 2011- : Begin adding order/license info for resources not purchased via EBSCO
 - Consortially purchased and direct-order resources

Communication

- Allow staff to access ERM Essentials
 - Serials: view/edit e-journal admin info
 - Acquisitions: view/edit e-book admin info
 - ILL: view license info
 - Public Services: view usage reports
(spring/summer 2011)

Communication

- A to Z features for communication

- A to Z List Icons -



- Blog/RSS/Google Gadget

Icons

Titles

Subjects

Advanced Search

Index

Help

Online Resources Help

Icons in the A to Z List

Note any icons that appear next to the resource you are accessing.



Indicates that a resource has upcoming scheduled downtime; click on the icon to view details about the date/time of the maintenance.



Indicates that a resource is currently problematic or unavailable. The Library is aware of the problem and is working to resolve it.



Indicates that you will be required to create a User Account in order to access the resource. A link and/or instructions are provided when you click on the icon itself.



Indicates that a resource is freely available on the web (Open Access). The Library does not subscribe to these resources but only provides links to them. Please note that t



Indicates that a resource is an Audio resource.



Indicates that a resource is a Video resource.



Indicates a resource that is being evaluated by the Library. These resources are available to Miami University users but may be removed if not purchased at the end of the



Indicates a resource that was recently added to the A to Z List.

Blog/RSS Feed

[Online Resources News](#)

[Special Offer to Literary Reference Center Subscribers – Masterplots – 1/3 off](#)

[Available Now: OvidSP's New Psychology Lexicon](#)

[Ebrary e-books available](#)

[Ebrary e-books unavailable](#)

[Sage research methods online in beta testing](#)

[Wiley Online Library – Maintenance Notice – October 16, 2010](#)

[Scheduled Maintenance on Alexander Street Collections](#)

[All-New Platform Update: Your eNewsletter Is Here](#)



[Gadgets](#) powered by Google

